

MACE

شركة ماس للتجهيزات والهندسة ذ.م.م.
Mechanical And Civil Engineering Contractors Company (MACE) L.L.C.

QUALITY POLICY STATEMENT

Mechanical and Civil Engineering Contractors Company (MACE) L.L.C. is totally committed to the principles and practice of excellence and will conform to the requirements of the ISO 9001:2015 Quality Management System Standard. MACE resolves to achieve and sustain a reputation for excellence in the domestic and international construction markets and shall strive to satisfy the customer's needs by executing the works to consistently high-quality standards at competitive prices and within the timeframe agreed to.

Our quality management system provides a framework for measuring and improving our overall business performance, supporting our company strategy and business plan, facilitates continual improvement and ensures the fulfilment of our customers' requirements and other applicable requirements.

The Top Management Team and staff of MACE commit to this by:

- Promoting the use of a process approach and risk-based thinking; resulting in all processes being established, documented, resourced appropriately, monitored and measured to ensure conformance to their intended results (Customer requirements, Business objectives, and applicable industry regulations and legislation).
- Ensuring that its entire staff is given sufficient training and development support to ensure competency for their area of work through education, training and experience, where appropriate.
- Ensuring through good planning and review that the best material, and equipment is made available for the provision of the service.
- Commitment to maintaining and developing first class client & supplier relationships.
- Management's participation in the monitoring and measurement of the performance of the QMS is focussed on acting on opportunities for continual improvement.
- Planning and establishing measurable objectives based on its Quality Policy for the ongoing development of the company and its customers. These objectives are regularly reviewed and measured by management.

This policy will be reviewed annually by top management and where deemed necessary will be amended and re-issued.



ISMAIL BABIKER, FINANCE & ADMIN. DIRECTOR

12TH JULY 2018

